

Dedicated Service Agreement

Client

Great Lakes Systems, Inc. Agrees to Provide the Following:



24/7 Emergency Leak Response

- 15-Minute Guaranteed Response
- 2-Hour Targeted Emergency ETA
- Fanatical Customer Service
- Electronic Billing Options

Properties:

Labor Rate:



Roof Top Maintenance Program

- Free Initial Inspection
- Roof Report—Online Roof Management Platform
- Periodic Inspection and Roof Maintenance
- Annual Electronic Budgeting Reports

Properties:

Frequency:

Cost per Visit:

Annual Cost:



Fanatical Customer Service

Patching leaks is the easy part. When roofs leak, the occupants of that building are adversely effected and typically relocated. We use Fanatical Customer Service to professionally represent you in order to resolve the occupants' concerns by repairing the leaks, cleaning up the facility, and getting your building and its occupants back on track. Your satisfaction is 100% guaranteed.

This document is authorizing Great Lakes Systems to set up our company in their system. If we choose to ever contact them for a leak repair, Great Lakes Systems will be able to provide service on our facility. This document also authorizes Great Lakes Systems to inspect our rooftop based upon the above parameters with the understanding that there is no cost for our initial inspection and that we can cancel future inspections anytime. This is a no-obligation authorization.

Client Authorization

Date



Great Lakes Systems
Service Group

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